

Whom can I ask what?

For any questions you cannot find an answer to in the FAQ section or on the website of the Summer Academy on Intercultural Experience regarding course contents, scholarship information, registration deadlines, accommodation, tuition fees, the social program, etc. please write an email to contact [at] summeracademy-china.org

What is covered by the tuition fee?

The tuition fee covers all courses, the course material, accommodation, a guest card with money on it for the canteens and shops on campus and public events.

Not included are: travel costs, subsistence expenses, evening and weekend activities

What are ECTS points?

ECTS stands for **E**uropean **C**redit **T**ransfer and **A**ccumulation **S**ystem. It is a standard for comparing the study attainment and performance of students of higher education across the European Union and other collaborating European countries. 1 ECTS point is equivalent to 30 hours of work.

Can I earn ECTS points although I do not study at a European University?

Yes, you can. However, you should contact the academic office of your home university to make sure a transfer of credits can be guaranteed

Can I use the Internet and where?

Yes, all participants have Wifi access campus-wide and in the hotel.

But please be aware of the fact that certain apps or services are banned in mainland China, for instance, Google services, Facebook, Twitter, Instagram, etc., and you might purchase VPN service at their own cost if you want to use these apps or websites.

What are check-in and check-out times in the Hotel?

Check-in time is 14:00 and check-out is 12:00.

I need a visa to enter China, can I get an invitation letter?

If you need a VISA to enter China, we can provide you with an invitation letter. This letter will only be sent to you upon special request and receipt of your payment

Do I get my money back, if I don't get a visa?

If the written notification of cancellation is received until August 7th, 2017, 100% of the Summer Academy participation fee is reimbursed.

If the written notification of cancellation is received after August 7th, 2017, but before September 1st, 2017, 50% of the Summer Academy participation fee is reimbursed.

We regret that no refunds will be made for cancellations after September 1st, 2017. Refund requests will be processed after the Summer Academy only.

If registrants have also booked accommodation, they will be reimbursed only according to the respective cancellation policy.

Please contact us in case you have problems with your visa!

When shall I arrive?

Ideally, you plan your arrival on Sunday afternoon. This way, you will have enough time to settle in at the hotel and to already get to know some of the other participants and a little bit of the Eurasia Campus or the city of Xi'an. Program starts at Monday morning, the detailed schedules will be online, soon.

Will there be a pick-up service?

No, there won't be a pick-up service but we will provide you with detailed information on how to get to the hotel and emergency telephone numbers by the time needed.

Is there an emergency contact?

We will provide you with an emergency number shortly before your arrival to Xi'an for questions concerning the Summer Academy.

What can I do on the weekends?

We are preparing a diverse and obligatory social program for the weekend for the participants of the Summer Academy. You will find it under the "Social Program" section on the website. Yet, you are free to organize your own trips or activities.